



Stellar Phoenix Entourage Repair

Installation Guide

Version 1.2

Overview

Microsoft Entourage is an e-mail client software used to manage personal information like notes, address book, personalized calendar, tasks, etc. of the mail user client. It is used for reading, sending, and saving e-mail messages. Mails and other information are stored in a file named as database by default. MS Entourage can also be connected with Microsoft Exchange server. Sometimes the data stored in Microsoft Entourage becomes inaccessible due to corrupt database file.

Stellar Phoenix Entourage Repair is a powerful software to repair corrupted Entourage database files. It supports MS Entourage 2004 and upgraded version of 2008. Software rebuilds the database file without doing any change to the corrupted file. It recreates a repaired file at a location of user's choice. All e-mails, calendar, notes, reminders, and tasks are recovered in the repaired file.

Key Features of Stellar Phoenix Entourage Repair

- Preview E-mail before actual recovery.
- Preview Address Book, Calendar, Notes, and Tasks.
- Recovers E-mail, Address Book, Calendar, Notes, Task.
- Log Report.

Installation Procedure

Before installing the software, ensure that your system meets minimum system requirements.

[Minimum System Requirements](#)

- Processor: Mac-Intel, Mac Power PC (G4 or above)
- Operating System: Mac OS X 10.4 or above
- Memory: 512 MB RAM
- Hard Disk: 40 MB of free space

Steps to install Stellar Phoenix Entourage Repair

To install Stellar Phoenix Entourage Repair, follow these steps.

- Unpack **SPER.dmg.zip** file.
- After decompressing it, double click **.dmg** file. This will mount a virtual volume - SPER.
- Double-click **SPER volume** to open SPER window.
- Drag Stellar Phoenix Entourage Repair file to Applications folder.
- To launch the software, double click on Stellar Phoenix Entourage Repair file in Applications folder.
- This displays License Agreement. If user accepts the License Agreement, then the software is launched; otherwise, it quits.

To remove the software, drag and drop the Stellar Phoenix Entourage Repair file from Applications folder to trash.

Order and Register

Order Stellar Phoenix Entourage Repair

The software can be purchased online. For price details and to place an order, please visit <http://www.stellarinfo.com/email-repair/entourage-recovery/buy-now.php?Order>

Once the order is confirmed, a pre-paid registration key will be sent through e-mail, which would be required to register the software.

Register Stellar Phoenix Entourage Repair

- Click 'Tools' and select 'Register'.
- Type-in the key received through e-mail after purchase, and click 'OK' button.
- If entered key is correct, registration will be successful. Otherwise, a message is displayed to check the registration key.

Click Cancel, to quit registration process.



Note: User can only view files in demo version. To recover listed files, product has to be registered.

Features

Stellar Phoenix Entourage Repair has many features incorporated in it. It has a very interactive user-interface and fast scanning process. It not only recovers e-mails, but also address book, calendar, notes, and tasks saved in MS Entourage software. Along with all these features mails repaired by software can also be viewed before saving it. The main features of Stellar Phoenix Entourage Repair can be stated as follows:

- Preview repaired file
- Recovers E-mail, Address Book, Calendar, Notes, Task
- Log Report

Preview Repaired File

Stellar Phoenix Entourage Repair software gives an option to preview the repaired file before finally saving it. Preview shows all the data about mails, address book, calendar, notes, and tasks.

Visit the 'Preview Mail' and 'Preview Address Book, Calendar, Notes, Tasks' section of this user manual, to know more in detail. These two sections describe the procedure to preview the recovered files in detail.

Recovers E-mail, Address Book, Calendar, Notes, Task

E-mail messages recovered in the Stellar Phoenix Entourage Repair contain all the mails and their content in it. These e-mails are saved in folders according to their hierarchy.

Stellar Phoenix Entourage Repair not only recovers e-mails but it also repairs addresses, calendar, notes, and any tasks saved by user. Address book contains all names and their details in it. Calendar shows the organizer, summary, and start and end time data; saved for the dates, accordingly. Notes, saved by user, are also recovered by this application. Notes name and its content can be viewed in preview window. Tasks with reminder text and all other data like, task name, due date, reminder and notes are recovered. All this recovered data can be previewed and saved by Stellar Phoenix Entourage Repair.

Log Report

Stellar Phoenix Entourage Repair application saves a log report of the repair process. Log file helps user to examine the time taken in repair process, path of the saved database file etc.

If another file is repaired then log report of that repair process is concatenated in the previous log report. New log is written below the previous log. This log report can be saved for future reference. 'View and Save Log Report' section of this user manual describes viewing and saving of log file in detail.

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Stellar Phoenix Entourage Repair

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Support Help line

Monday to Friday [24 Hrs. a day]

USA (Tollfree- Pre Sales Queries)	+1-877-778-6087
USA (Post Sales Queries)	+1-732-584-2700
UK (Europe)	+44-203-026-5337
Netherlands Pre & Post Sales Support	+31-208-111-188
Worldwide	+91-921-395-5509
Australia & Asia Pacific	+61-280149899
Skype Id	stellarsupport
E-mail Orders	orders@stellarinfo.com

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About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!.

[More Info >>](#)

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

E-mail Recovery

A wide range of e-mail recovery, e-mail repair and e-mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of E-mail. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit www.stellarinfo.com

FAQs

1. What is Stellar Phoenix Entourage Repair Tool?

Stellar Phoenix Entourage Repair Tool is a recovery tool for Microsoft Entourage 2004/2008, used for recovering Mails, Contacts, Notes, Tasks, and Calendar from a corrupted Entourage Database File (not readable by Microsoft Entourage).

2. I have run the demo version of the software. Can I see the preview of my recovered mails, task, calendar, notes, etc.?

Yes, in demo version you can see the preview of all recovered items, but to save your recovered items you need to purchase the software.

3. What is the process to install Stellar Phoenix Entourage Repair tool?

Before beginning installation process, quit all other programs, including anti-virus program, as they might interfere with the installation process. Setup file comes as a compressed .dmg file (.dmg.zip).

To start Stellar Phoenix Entourage Repair, follow these steps.

- Unpack sper.dmg.zip file.
- After decompressing it, double click the dmg file. This will mount a virtual volume called 'sper'.
- Clicking this will display a file called Stellar Phoenix Entourage Repair, which is an executable file.
- Drag Stellar Phoenix Entourage Repair file to Applications folder.
- To launch the software, double click on Stellar Phoenix Entourage Repair in application folder.
- License Agreement windows will appear, if user accepts the License Agreement, then the software will launched otherwise it quits.

4. What is the process to remove the Stellar Phoenix Entourage Repair Tool?

To remove the software, just drag and drop the Stellar Phoenix Entourage Repair file from application folder to trash bin.

5. I have MS Entourage 2004 and MS Entourage 2008, both installed on my system. How can I repair my database of MS Entourage 2004?

If both MS Entourage 2004 and 2008 are installed then 'Stellar Phoenix Entourage Repair' will select database of 2008 as default. To repair database of 2004, you have to use the browse option to select it from its installed location.

6. How much time Stellar Phoenix Entourage Repair will take to scan and repair the database.

The scanning and saving time totally depends upon the corruption level and size of the file. If the process is running that means that the software is still working.

7. After saving my recovered items, how can I use recovered file in MS Entourage?

Stellar Phoenix Entourage Repair save file with name "Main Identity.rge" by default. To import this file in Microsoft Entourage follow these steps.

- Start 'MS Entourage'.
- Click on 'Import' under 'File' Menu.
- In 'Import' option "Begin Import" select "Entourage information from an archive or earlier version" and click next.
- Select 'Entourage Archive' (.rge) in what would you like to import option click next.
- Select the path where you have saved the repaired file i.e. "Main Identity.rge" and click 'Import'.
- You will see Entourage is now importing your data, click 'Done' when import completed.
- You will see Main Identity.rge in left pane of MS Entourage.
- You can now see all your recovered items under that folder.

8. Can I work with two MS Entourage Database file simultaneously?

No, only single Entourage database file can be accessed. To work with other file first file need to be saved, because opening new database file will close previously open database.

9. Can I use MS Entourage while Stellar Phoenix Entourage Repair is running?

If you are using MS Entourage Database from default location, it is recommend not to use MS Entourage. If you are choosing database from different location you can use MS Entourage.